RELIEF CARING

# Professional Care

## Personal Support. Trusted Service.

Providing high-quality health & social care across the UK.



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**Promotes independence and dignity**

**Provides emotional and physical support**

# Introduction

## Ensures safety and comfort

Founded in 2010, our organization is dedicated to delivering quality care at competitive rates. With operations spanning across England, Scotland, and Wales, we are uniquely positioned to serve diverse communities. Our management team, composed of former carers, nurses, and support workers, brings invaluable experience to the table. This experience-led leadership ensures that our approach to care is both practical and compassionate, meeting the needs of those we serve with empathy and understanding.

# Our Mission

Relief Caring Limited is built on the belief that exceptional care begins with understanding. Led by professionals with real frontline experience, our mission goes beyond meeting basic care needs. We aim to enrich lives, build confidence, and create safe, supportive environments for people of all ages and abilities.

Through rigorous training, strong values, and a commitment to excellence, we strive to deliver flexible, responsive and ethical care services that truly make a difference in homes, communities, and healthcare organisations across the United Kingdom.

## Compassionate, Person-Centred Care

We understand that each person has unique needs and goals. Our services provide personalized support, promote independence, and encourage meaningful relationships, ensuring dignity and respect in care at home, support for young adults, and companionship.

## Reliable Support for Families & Healthcare Organisations

We provide reliable staffing and care services available 24/7, ensuring quick response times. Serving NHS Trusts, private hospitals, and families needing home support, we deliver consistent care and dependable staffing, earning a reputation as a trusted partner nationwide.

## Quality Through Training & Professional Excellence

Our commitment to quality begins with our extensively trained team, who undergo DBS verification, ongoing professional development, and competency evaluations. We believe that investing in skilled carers results in improved outcomes for clients and communities.



# Types of Services

Relief Caring Limited provides high-quality, person-centred support designed to meet the diverse needs of individuals, families, and healthcare organisations. Our services focus on safety, independence, and compassionate care delivered by trained professionals.



## 01 Care at Home Services

We provide flexible home support, from short visits to 24-hour live-in care, including personal care, meal preparation, medication assistance, and companionship, allowing individuals to remain comfortable and independent at home.



## 02 Healthcare Staffing Solutions

We provide trained healthcare professionals, including nurses and support staff, to NHS Trusts, private hospitals, care homes, and local authorities, ensuring continuity of care.



## 03 Children & Young Adult Support

Supporting ages 16–25 with autism, learning disabilities, complex needs, or mental health challenges. We help build life skills, promote independence, and encourage participation in education, employment, and community activities.

# Our Staff



At Relief Caring Limited, our staff are the foundation of our service quality and reputation. Each member of our team is carefully selected, fully vetted, and professionally trained to deliver compassionate, reliable, and person-centred care. We prioritise professionalism, empathy, and continuous development, ensuring every client receives the highest standard of support from people who genuinely care.

## Highly Trained & Qualified Professionals

All staff receive thorough induction training, annual refreshers, and ongoing professional development. Many are pursuing NVQ qualifications in health and social care to meet industry standards.

## Fully Vetted and DBS Checked

Every carer, support worker, and nurse undergoes enhanced DBS checks and reference verification to ensure safety and trust, providing peace of mind for families, young people, and organizations relying on our services.

## Person-Centred Approach

Our staff are selected for their skills and values, offering respectful, empathetic support that prioritizes dignity and individual needs, fostering strong relationships and impactful care.

# Creating a Safe Home Environment



At Relief Caring Limited, we understand that safety is the foundation of effective care. Our goal is to create a secure, comfortable, and supportive home environment where individuals can maintain independence while staying protected from risks. Through personalised assessments, proactive measures, and ongoing monitoring, we ensure that every home is adapted to promote wellbeing, confidence, and peace of mind.

## Risk Assessment & Preventive Measures

We perform detailed home assessments to identify risks like trip hazards and medication mismanagement. Our team then implements safety solutions, such as mobility aids and organized medication routines, to prevent accidents and enhance independence.

## Daily Support for Safety & Comfort

Our carers assist clients with daily activities like meal preparation, personal care, and home organization. They provide consistent supervision and wellbeing checks to reduce risks, enhance comfort, and ensure clients feel safe.

# Thank You
For Your Attention



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